



TRIUNFO SANITATION DISTRICT

A PUBLIC AGENCY

Board of Directors
Triunfo Sanitation District
Ventura County, California

July 20, 2011

OAK CANYON RESERVOIR PROJECT – PUBLIC OUTREACH PROGRAM UPDATE

The public outreach program in support of the Oak Canyon Reservoir Project continues with various strategies in progress and planned. Activities completed since the June 27, 2011 TSD Board meeting include:

- Included project update in July OPWS water bills, announcing start-up of construction, background on project, and anticipated impact on surrounding neighborhood (traffic and trails);
- Installed additional trail sign on Churchwood Drive;
- Updated auto-attendant message on Project Hotline with summary of current activity and phone number of on-site engineer for urgent/emergency calls;
- Responded to one call on Project Hotline:
 - Inquiry from customer on Churchwood Drive regarding visible activity of bulldozer on hillside above home – I advised him it was initial brush clearing and access road grading, and that future activity would largely be confined to actual reservoir site, which is not visible from his location;
- Updated TSD website:
 - Per Board request, made reservoir page more prominent with link button on home page;
 - Added photos from initial construction activity (brush clearing, installation of sound wall, site grading)

The following outreach activities are scheduled for the next 30 days:

- Project update in August OPWS water bills;
- Updates to Project Hotline auto-attendant message;
- Response to calls on Project Hotline;
- Periodic updates to TSD website.

If you have questions, please contact me at (805) 658-4608 or sandywarren@vrsd.com.

SANDY WARREN – MANAGEMENT ANALYST

APPROVED FOR JULY 25, 2011 AGENDA

Doug Anders - Acting District Manager

Item 8b